



Aspen Technology Platform Support

February 2022

Aspen Technology is committed to providing timely releases of high-quality software products on current computing platforms that are well-suited for our products. We monitor industry trends and customer needs to select the most effective computing platforms to certify and support, periodically eliminating support for aging platforms and adding support for new platforms. This document provides a high-level summary of our current platform support strategy and near-term plans.

Aspen Technology General Platform Support Strategy

We focus on support of the Windows operating system, running on x64 processors from Intel. These are the dominant platforms for our products. When a vendor drops support for a given version of a platform, AspenTech will no longer support it. For example, Aspen Technology's Microsoft support plan anticipates supporting the elements Windows Desktop & Server, Office, and SQL Server through the extended Microsoft support end date. For example:

- When Microsoft dropped support for Windows 7 and Windows Server 2008 in January 14, 2020, AspenTech dropped support as well.
- Microsoft SQL Server versions that are supported include support for service packs (SP's) or cumulative patches (CU's) that Microsoft supports with these SQL Server versions.

Part of this plan assumes potential exceptions to occur, one example is if performance issues are identified. Another is when new products are added – they may not support some of the older platform elements.

Aspen's test environment methodology is to utilize updates to 3rd party software that is updated periodically (for example, Windows, Office 365 and SQL Server SP's/CP's) on a representative sample of ENG, MSC and APM products upon notification by the 3rd party (for example, new Security Bulletin availability by Microsoft and new SP's/CU's). The test environments and systems are updated and observed while the application is under test and are subsequently qualified. It is possible that after a particular version of an Aspen product is qualified with one of these updates, subsequent updates may contain functional and implementation differences that may introduce incompatibilities with the Aspen product. If that happens, contact Aspen Support and we will work with the 3rd party to resolve the issue. Note: If customers want to upgrade to a new version of Windows (i.e., upgrading from Windows 7 to Windows 10), a new installation of AspenTech products will be required.

AspenTech tests our software on systems with end point protection enabled. Scanning for viruses and malware is part of AspenTech's standard media build process. End-point protection and virus scanning software is constantly changing, genuine AspenTech files may be incorrectly flagged as potential viruses/malware. Genuine files delivered by AspenTech can be verified by either confirming the digital signature of the file as signed by AspenTech or comparing against the file checksum provided by AspenTech Customer Support.

Aspen Technology V12 Supported Platforms

V12 is the latest Aspen Technology release. The specific operating system and SQL versions supported by each Aspen Technology product can be found under the V11 option on the platform support web page: <https://www.aspentech.com/en/platform-support>

Platforms to be Dropped

The tables below summarize the platform support roadmap for our products. Please review the tables for all platform changes and begin migrating away from these platforms to prepare for migration to future releases.

✓ Supported

✗ Support Dropped

★ Supported with known issues

Notes:

1. There are some known issues with V11 Windows 11 support with Aspen Properties (which is part of Aspen Plus). Refer to the knowledge base article at this [link](#) for more information. Aspen Unified in V11 does not support Windows 11.

Table 1: AspenTech Roadmap – Windows

Windows	Version of AspenTech software					Last full year of Microsoft's extended support			
	V8.8	V9	V10	V11	V12	2022	2023	2024	2025
Windows 11				★ ¹	★	✓	✓	✓	✓
Windows 10 64-bit	★	✓	✓	✓	✓	✓	✓	✓	✓
Windows 8.1 Update 1 64-bit	✓	✓	✓	✓	✓	✗	✗	✗	✗
Windows 7 SP1 64-bit	✓	✓	✓	✓	✗	✗	✗	✗	✗
Windows 7 SP1 32-bit	✓	✗	✗	✗	✗	✗	✗	✗	✗
Windows Server 2022						✓	✓	✓	✓
Windows Server 2019					✓	✓	✓	✓	✓
Windows Server 2016			✓	✓	✓	✓	✓	✓	✓

Windows Server 2012 R2	✓	✓	✓	✓	✓	✓	✗	✗	✗
Windows Server 2008 R2 SP1	✓	✓	✓	✓	✗	✗	✗	✗	✗

Table 2: AspenTech Roadmap – Microsoft Office

Office Version	Version of AspenTech software					Last full year of Microsoft's extended support			
	V8.8	V9	V10	V11	V12	2022	2023	2024	2025
Office 365 click-to-run 32-bit	✓	✓	✓	✓	✓	✓	✓	✓	✓
Office 64-bit (365 and 2016, 2019)				✓	✓	✓	✓	✓	✓
Office 2021 (32-bit) (64-bit V11+)					★	✓	✓	✓	✓
Office 2019 (32-bit) (64-bit V11+)			✓	✓	✓	✓	✓	✓	✓
Office 2016 32-bit	✓	✓	✓	✓	✓	✓	✓	✓	✓
Office 2013 SP1 32-bit	✓	✓	✓	✓	✓	✗	✗	✗	✗
Office 2010 SP2 32-bit	✓	✓	✓	✓	✗	✗	✗	✗	✗

NOTES:

- Using Office 365 click-to-run, you must ensure that the Office 2016/2019 installation is complete before installing AspenTech products.

Table 3: AspenTech Roadmap – Microsoft SQL Server

SQL Server Version	Version of AspenTech Software					Last full year of Microsoft's extended support			
	V8.8	V9	V10	V11	V12	2022	2023	2024	2025
SQL Server 2022						✓	✓	✓	✓
SQL Server 2019					✓	✓	✓	✓	✓

SQL Server 2017				✓	✓	✓	✓	✓	✓
SQL Server 2016			✓	✓	✓	✓	✓	✓	✓
SQL Server 2014		✓	✓	✓	✓	✓	✓	✗	✗
SQL Server 2012	✓	✓	✓	✓	✓	✗	✗	✗	✗
SQL Server 2008	✓	✓	✓	✗	✗	✗	✗	✗	✗

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Any such information is for discussion purposes only and does not constitute a commitment by Aspen Technology to do or deliver anything in these product roadmaps or otherwise.

Any such commitment must be explicitly set forth in a written contract between the customer and Aspen Technology, executed by an authorized officer of each company.